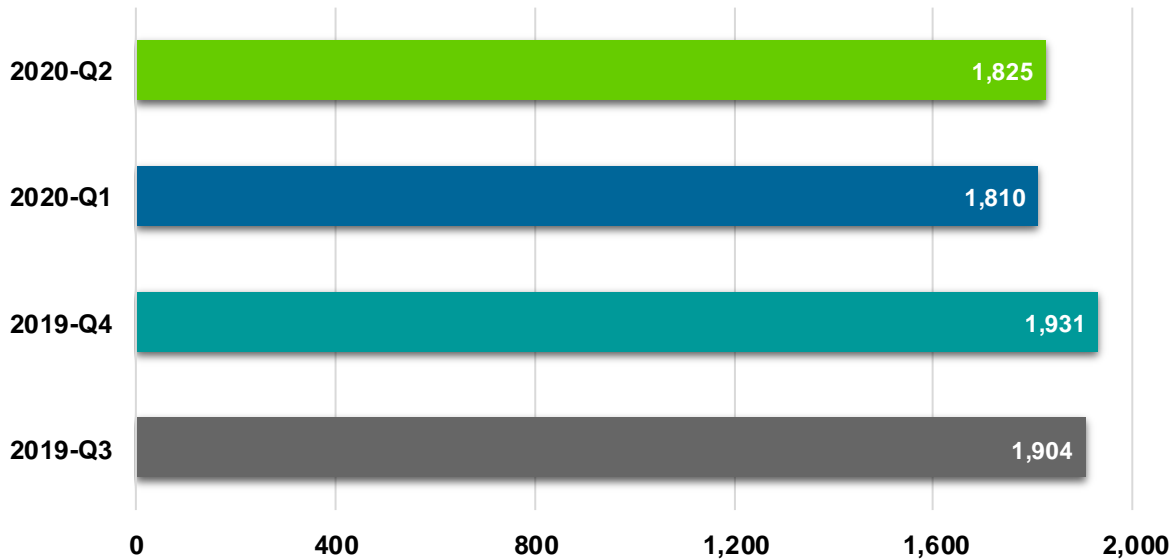


INVENTORY

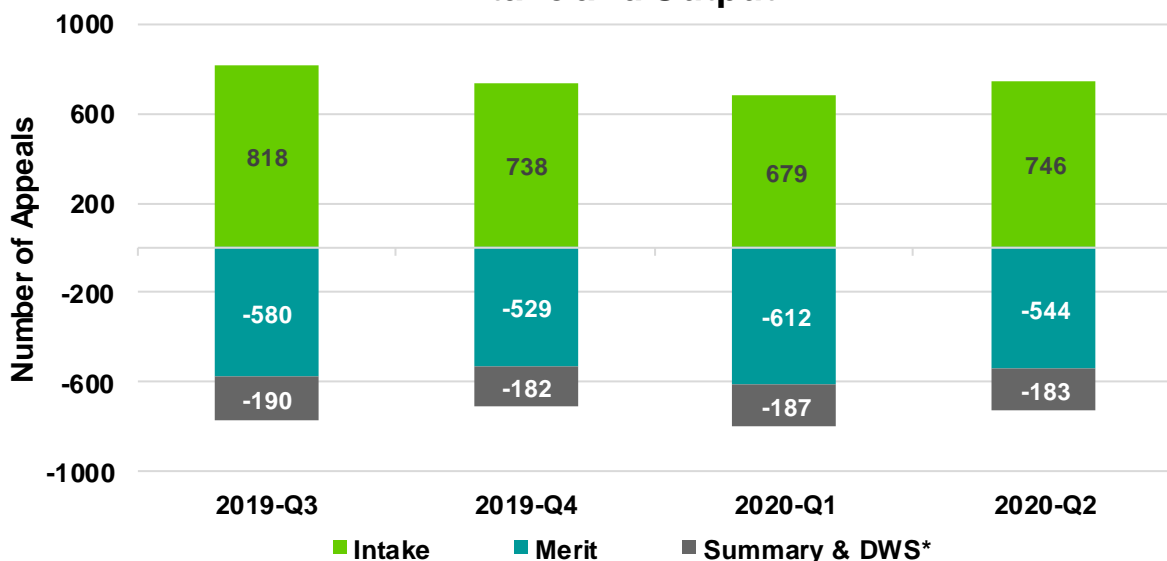
As of June 30, 2020, our total active inventory was 1,825 appeals. The vast majority of appeals are compensation appeals from the Review Division of the Workers' Compensation Board (WorkSafeBC).

Number of Active Appeals in Inventory



During the second quarter of 2020, we made decisions on the merits of 544 appeals and made summary decisions on a further 183 appeals that were rejected, dismissed, withdrawn, or suspended. An appeal may raise numerous issues and WCAT may allow, allow in part, or deny the appeal on each issue. During the second quarter, we decided 769 issues.

Intake and Output

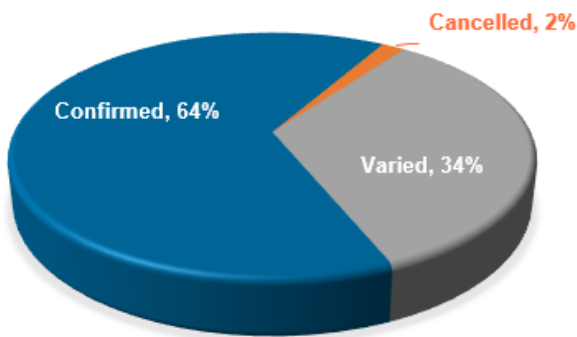


*dismissed, withdrawn or suspended

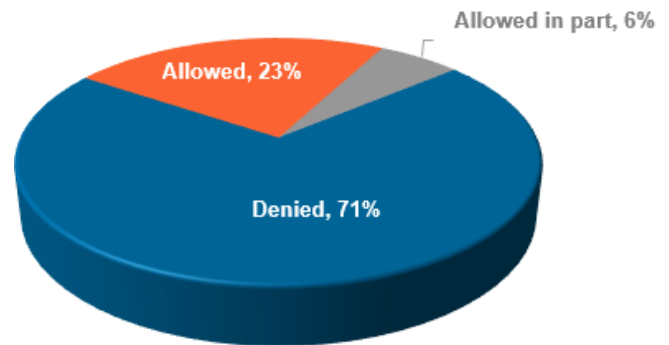
APPEAL OUTCOMES

When WCAT makes a decision on the merits of an appeal, the decision under appeal may be varied, confirmed, or cancelled by WCAT. “Vary” means that WCAT varied the previous decision in whole or in part. “Confirm” means that WCAT agreed with all aspects of the previous decision. “Cancel” means that WCAT set aside the previous decision without a new or changed decision being provided in its place. A single appeal may have more than one issue to be determined.

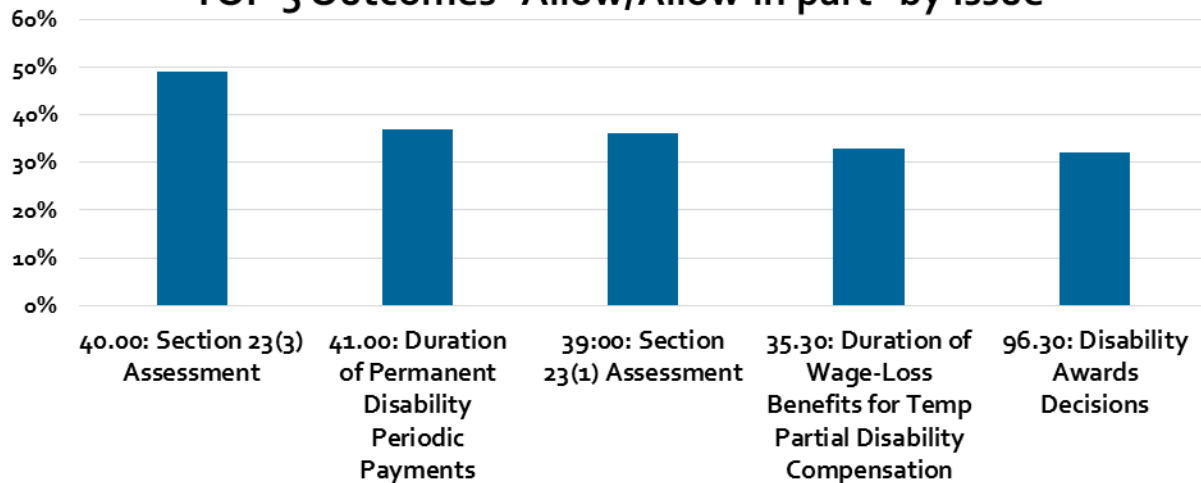
DECISIONS OUTCOMES



ISSUES OUTCOMES



TOP 5 Outcomes "Allow/Allow in part" by Issue

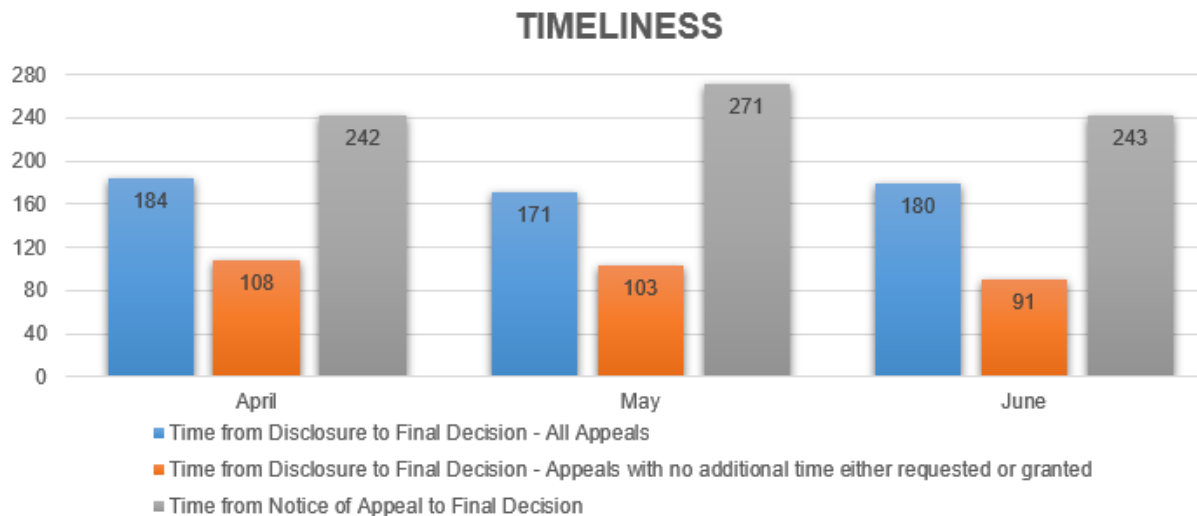


TIME TO DECISION

Section 306 of the Act requires WCAT to decide new appeals within 180 days from the date that WCAT receives from the Board the records (disclosure) relating to the decision under appeal.

The 180 day statutory time frame may be extended up to a maximum of 90 days in order to provide parties with additional time to make submissions or submit new evidence (additional time for submissions). The statutory time frame may also be extended on the basis of complexity (additional time for decision).

In addition to tracking the time period from receipt of disclosure to final decision, WCAT also monitors the period of time from receipt of a Notice of Appeal to final decision.



APPEAL PATH

Of the 544 appeals decided in the second quarter, 145 (27%) appeals were decided after convening an oral hearing and 399 (73%) after consideration of written submissions.

HEARINGS

Due to the COVID-19 pandemic and ongoing efforts to stop the spread of COVID-19, WCAT postponed all in-person hearings to May 31, 2020. During the quarter, WCAT held 83 oral hearing appeals by either video or teleconference.