

## Before the hearing

- If you have any questions or concerns about attending a hearing in person, please notify WCAT by calling your appeal owner at [\(604\) 664-7800](tel:6046647800) or [1 \(800\) 663-2782](tel:18006632782).
- Please do not come to your hearing if you are sick. Consider the following screening questions:
  - Do you have any of the following new or worsening symptoms: fever or chills, cough, sore throat, difficulty breathing, diarrhea, runny nose, sneezing, nausea or vomiting, extreme fatigue or tiredness, headache, body or muscle aches, loss of appetite, or loss of sense of smell or taste?
  - Have you been directed to self-isolate by Public Health or a health care professional?
- If you answer yes to any of these screening questions before your hearing, please contact your appeal owner for information on how to proceed.

## On the day of your hearing

- Plan to arrive at least 15 minutes before your hearing time so you can check in.
- We will refer you to the screening questions above. If you answer yes to any of the questions, please let WCAT know, so we can advise how to proceed.
- Masks and hand sanitizer will be available.
- Please respect any safety guidance provided by the vice chair during the hearing. The vice chair may require the use of masks or other personal protective equipment.
- Please leave the hearing as soon as it has ended, or when the vice chair has stated that you may leave.